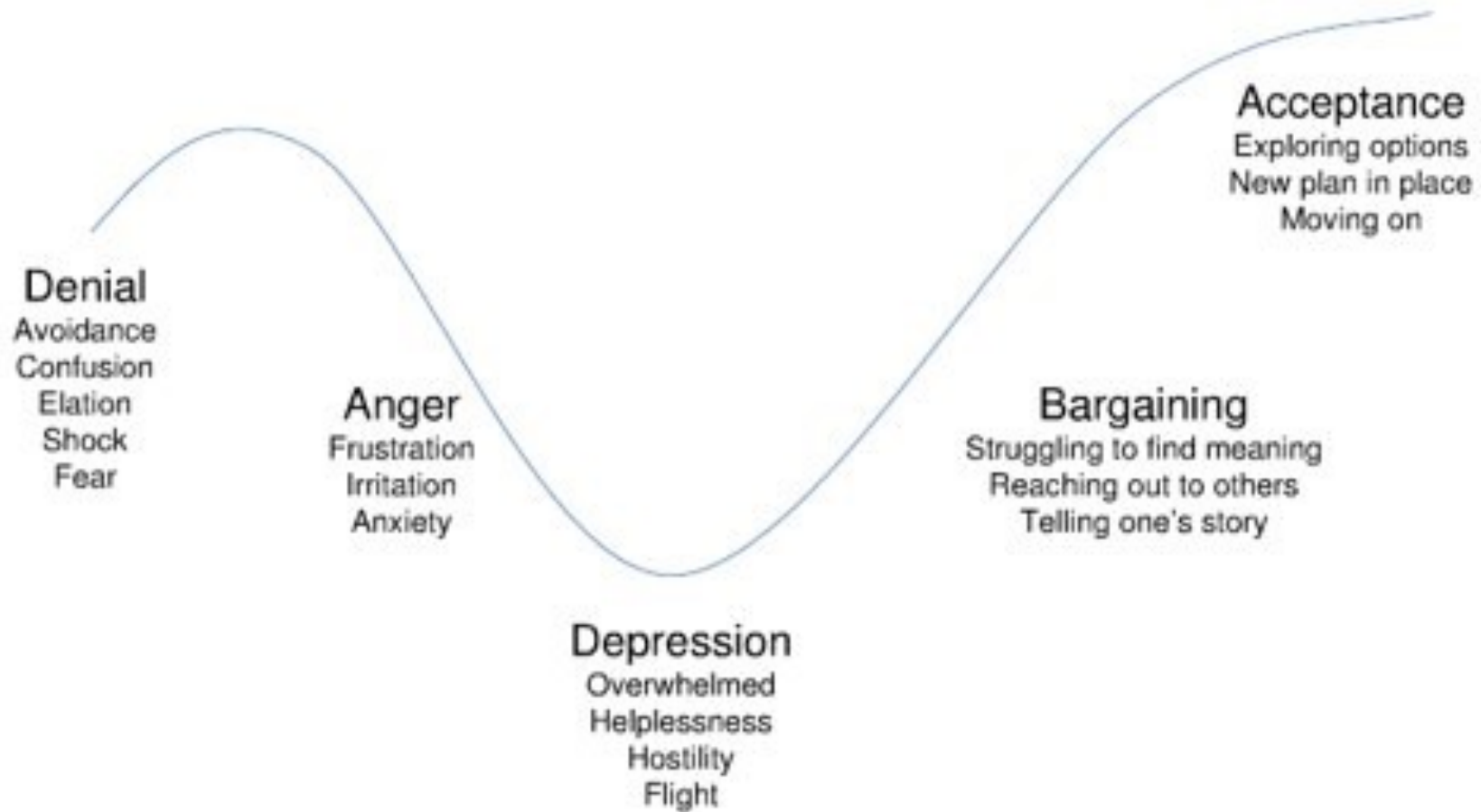


Kübler-Ross Grief Cycle



Information and
Communication

Emotional Support

Guidance and
Direction